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How much is it?
Quanto costa?
[kwanto kosta]



> PRONUNCIATION MADE EASY

Don't be shy, just get stuck in: our simple phonetic pronunciation guides will help you pronounce all the words, terms and phrases in this book easily and correctly.

> 'POINT & SHOW' PICTURES

A picture is worth a thousand words. Whether you're out shopping, in a restaurant, at a hotel or need help with your car, our 'point & show' pictures will help you on your way.

> INSTANT INFORMATION

FROM A TO Z
All the key themes in alphabetical order: from Doctor's visits to telephone conversations.

DICTIONARY
An A to Z of the most important words.
How handy!

> MENUS

Order with ease and tuck in with pleasure – foreign language menus will never be an indecipherable mystery again.

> A PACKED SCHEDULE

Do you want culture, adventure, theatre, diving trips, or language and cooking classes? We've got phrases to make your trip even more exciting.

> LOCAL KNOWLEDGE

Insider Tips To help you pass for an insider, not just a tourist.

DOS AND DON'TS!
Help you to avoid faux pas.

WARNING! SLANG
Understand the locals better!

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KEY EXPRESSIONS AT A GLANCE INSIDE COVER

PARDON? | KEY QUESTIONS

BASIC CONVERSATION

GOODBYE/BYE! | ARRIVEDERCI! [ar'reevedairchee]

Bye!	Ciao [chow]
See you later!	A più tardi! [a pyoo tardee]
See you tomorrow!	A domani! [a domanee]
See you soon!	A presto! [a presto]
Good night!	Buona notte! [bwona not'teh]
It was nice to meet you.	Che bello aver La/ti conosciuto/a m/f. [keh bel'to avair la/tee konoshooto/a]

PLEASE | PER FAVORE [pair favoreh]

Could you do me a favour?	Le posso chiedere un favore? [leh pos'so kyedaireh oon favoreh]
Can you help me, please?	Mi può aiutare, per favore? [mee pwo a-yootareh, pair favoreh]
May I?	Permette? [pairmet'teh]
Don't mention it.	Prego! [prego]
You're welcome.	Non c'è di che. [non cheh dee keh]
With pleasure!	Con piacere! [kon pyachaireh]

THANK YOU! | GRAZIE! [grat-syeh]

Thank you very much!	Tante grazie! [tanteh grat-syeh]
Yes, thank you!	Grazie, molto volentieri! [grat-syeh, molto volent-yairee]
No, thank you!	No, grazie! [no, grat-syeh]
Thank you. The same to you!	Grazie, altrettanto! [grat-syeh, altret'tanto]
That's very kind of you, thank you!	Molto gentile, grazie! [molto jenteeleh, grat-syeh]

I'M SORRY! | SCUSI! [skoozee]

I'm sorry (I'm late)!	Mi dispiace (per il ritardo)!
	[mee deespyacheh (pair eel reetardo)]
What a pity!	Peccato! [pek'kato]

ALL THE BEST! | TANTE BELLE COSE! [tanteh bel'leh koseh]

Congratulations!	Auguri! [owgooree]
Happy birthday!	Tanti auguri per il compleanno! [tantee owgooree pair eel kompleh-an'no]
Good luck!	Buona fortuna! [bwona fortoona]

COMPLIMENTS | COMPLIMENTI [kompleentee]

How nice/lovely!	Che bello! [keh bel'to]
That's wonderful/great!	È meraviglioso! [eh mairaveel-yoso]
You speak very good English.	Lei lo parla molto bene l'inglese. [lay lo parla molto beneh leen-gleseh]
You're looking well!	La vedo bene. [la vedo beneh]
I think you're very nice.	La trovo molto simpatico/a m/f. [la trovo molto seempateeko/a]

LOCAL KNOWLEDGE



Insider
Tips

► "Buonasera!"

In Tuscany, the locals start saying *buonasera* [bwona-saira] ("good evening") as early as 2pm – just after lunch. The rest of Italy wait until about 4-5pm.

► Forms of Address

It's normal in Italy to call people by their title or the name of their job: e.g. *Ingegnere* [eenjen-yaireh] ("Engineer"). You can also refer to people using both their job title and their surname (*Ingegnere X* = Mr X) but it sounds much more formal and aloof.

► Greetings

When you meet someone you don't know very well, or in a formal context, greet them with *buongiorno* [bwon-joorno] ("good morning/day") or *buonasera* [bwona-saira] ("good evening"). When you get to know them better, use *Ciao!* [chow] or *Ciao, come va?* [chow, komeh va] ("Hi! How's it going?"). Italians also kiss good friends on the cheeks (left cheek first, then right), but men will only kiss other men they know very well indeed. Say goodbye to your friends with *Ci vediamo!* [chee ved-yamo] ("We'll see each other!").

► "Permesso"

Visitors in Italy say *permesso* [pairmes'so] ("permission") before setting foot in someone's house (after being invited in by the host, of course!).

► Compliments to the Chef

When eating in Italy, don't hesitate to compliment your food extravagantly. Eating in rapt silence can be interpreted as disappointment, so the better the food, the louder and more detailed your praise should be. Here are a few compliments to get you started: *che buono!* [keh bwono] ("very tasty!"); *buonissimo!* [bwonees'seemo] ("very good!"); *ottimo!* [ot'teemo] ("magnificent!"); *eccellente!* [et'cheleenteh] ("excellent!"); *che delizia!* [keh deleet-sya] ("delicious!"); *squisito!* [skwee-zeeto] ("exquisite"); and *eccezionale!* [et'chet-syonaleh] ("exceptional").



➤ A CULINARY ADVENTURE

Order with ease and tuck in with pleasure – foreign menus will never be an indecipherable mystery again.

FOOD & DRINK

GOING FOR A MEAL | ANDARE A MANGIARE [andareh a manjareh]

Excuse me, is there... here?

a good restaurant
a restaurant serving local
specialities

Can I reserve a table for (four)
for this evening, please?
Is this table free?

Scusi, mi potrebbe indicare ...? [skoozee, mee potreb'beh
eendeekareh]

un buon ristorante? [oon bwon reestoranteh]
un locale tipico?
[oon lokaleh teepeeko]

Può riservarci per stasera un tavolo per (quattro) persone?
[pwo reesairvarchee pair stasaira oon tavolo pair (kwat'tro) pairsoneh]
È libero questo tavolo/questo posto?
[eh leebairo kwesto tavolo/kwesto posto]

A table for (two/three), please.

Do you have a (non)smoking
area?

Where are the toilets,
please?

Enjoy your meal!

Cheers!

The food is/was great!

Do you mind if I smoke?

Per favore, un tavolo per (due/tre) persone.

[pair favoreh, oon tavolo pair (doo-eh/treh) pairsoneh]

Avete un'area (non) fumatori?

[aveteh oon-ar-aya (non) foomatoree]

Dove sono i servizi igienici?

[doveh sono ee sairveet-see eejin-eechee]

Buon appetito! [bwon ap'peteeto]

Alla Sua salute! [al' la soo-a salooteh]

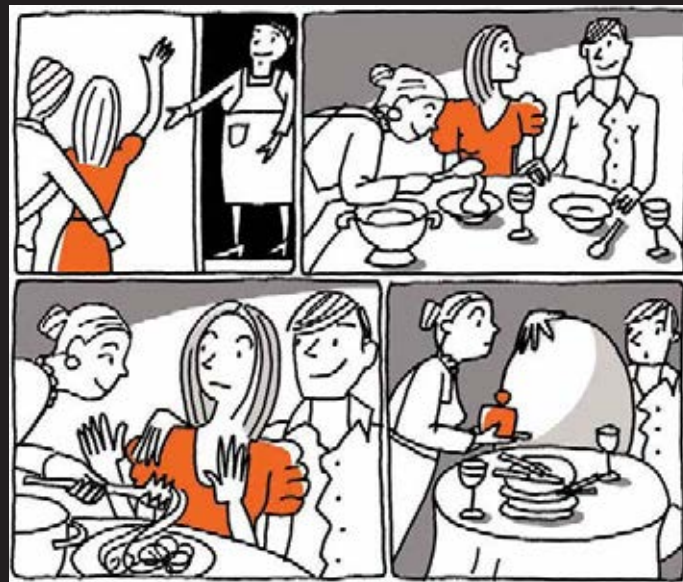
Il cibo è/era squisito! [eel cheebo eh/aira skweezeeto]

Le dà noia se fumo? [leh da noya seh foomo]

I'm stuffed/ full

(lit: I'm as full as an egg)

Sono pieno come un uovo
[sono pyeno komeh oon wovo]



> WORDS GONE WILD

When your dictionary fails you and everyone seems to be talking gobbledegook, you've most likely been plunged headfirst into the wonderful world of slang.

BECOME AN INSIDER

Who hasn't been in this situation: you've made some contacts in a foreign land and are excitedly listening to your new friends chatting away – but their speech is littered with mysterious words that quite simply leave you in the dark. That's because there's a world of difference between the language you'll find in the dictionary and the language people actually use on the street. But don't panic: over the next few pages, we'll plunge you headfirst into the lingo that's spoken in cafés, clubs, bars, shops, hotels and hostels, and show you the way people talk when they're chatting on the bus, on the train, and in the lively

WARNING! SLANG

**Insider
Tips**

squares of villages, towns and cities. We've tracked down all the most authentic, essential and downright funniest slang expressions to give you some all-important insider knowledge. But beware: there are some phrases that are better left unsaid! Also, bear in mind that slang is often a very local affair and that pronunciation can vary from region to region. But with a bit of patience, you'll be able to get a handle on all the different regional dialects and listen in on what everyone has to say.

Have fun reading this chapter and broadening your vocabulary!